## **Getting Support**

VESTRA Resources, Inc. is available to provide technical support during our regular business hours of 8:00 am to 5:00 pm, Monday – Friday, Pacific Time, subject to holiday closures.

Holiday Closures Include:

- · New Year's Day
- President's Day
- · Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- · Day after Thanksgiving
- · Christmas Eve
- Christmas Day

There are several options for obtaining technical support, including:

- 0. Send a support request by email to <a href="mailto:info@vestra.com">info@vestra.com</a>, with GeoSystems Monitor Support in the subject line.
- 0. Contact VESTRA's technical staff by phone at 1-877-9VESTRA.

If you would like to submit a bug report or feature request for the product, click here.

Article ID: 419

Last updated: 11 Mar, 2020

Revision: 3

GeoSystems Monitor Enterprise -> Product Guide v4.1 - 4.2 -> Getting Support -> Getting Support

http://www.vestra-docs.com/index.php?View=entry&EntryID=419